

# CORONAVIRUS/COVID-19 UPDATE

The relationships we have with our employees, customers, and the communities we serve matter to us. With public health concerns surrounding the Coronavirus/COVID-19 growing, we want to keep you informed on the preventive steps we are taking. Effective Wednesday, March 18<sup>th</sup> all Haverhill Bank branches will be open via Drive-up or by appointment only.

[Click here](#) for a complete list of branch locations, drive-up hours and phone number(s).

Even though we are taking these precautions, we understand matters like this can be unsettling and want to remind you of alternative banking services available to you, including:

- Online Banking – Access to account information, internal and external transfers, account opening, secure email and more. If you are not yet enrolled [click here](#).
- Mobile Banking – Access to account information, internal and external transfers, secure email, mobile deposit and more. [Download](#) the app on Google Play or the Apple App Store.
- Telephone Banking – (888) 226-5973 – Access to account information and internal transfers.
- ATMs – Access to account information, internal transfers, deposits\* and withdrawals.
- Night deposit

\*Deposits are available at select locations. Please visit website.

## KEEP INFORMED:

Regrettably, in times of uncertainty, fraudsters often take advantage of the fears surrounding the event. [Click here](#) to view the Federal Trade Commission's website with specific coronavirus-related scam information.

As the situation evolves, these sites can be a resource for you to obtain the latest information:

[Center for Disease Control](#)

[World Health Organization](#)

[Massachusetts Coronavirus Update](#)

[New Hampshire Coronavirus Update](#)

